

ORDERING GUIDE

Get exactly what you want, when you want it!

WHEN TO ORDER/ TURNAROUND

When will you receive your order?

Generally, an order is completed 3-4 weeks after the quote is APPROVED ... NOT from when the order is submitted. Production time on custom jerseys or sublimated products averages 6 to as long as 10 weeks. Remember to give enough time to order and allow time for artwork revisions.

THE APPROVAL PROCESS

So I received a quote by e mail, now what?

After a quote is received, be sure to check to ensure the products, sizing, quantities, artwork and colors are all correct. If there are any changes, do not approve the quote! Please let us know ALL changes. After 2 revisions, a \$25.00 fee may be charged per revision. Once EVERYTHING is correct - CLICK APPROVE!

THERE IS NO GOING BACK!

Once a quote is approved, there are no changes!

After the quote is approved, products, colors, sizing or quantities CANNOT BE CHANGED. Any allowable changes to the order result in a \$25.00 fee. After artwork is approved, and the entire order is approved, THERE IS NO GOING BACK! We want to provide you with your exact order. Please be diligent throughout the entire ordering process.

ORDER STATUS AND PAYMENT

K SO... IS IT DONE YET?

If you wish to check the expected completion date or status, please refer back to the original link provided with the quote. From there click PURCHASES on the left hand side to view your DUE DATE and ORDER STATUS. If you want to pay online, after you click APPROVE, you can now click PAY to complete the purchase via Credit Card or PayPal. .

PICK UP OR SHIPPING

Where can I receive my order?

Live in Lethbridge or near by? Orders can be picked up at Players Bench Team Apparel. However, customers outside of Lethbridge or those that prefer, we can ship your order to you business or home address. Shipping notifications and tracking numbers are emailed as soon as an order ships!



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TEAM APPAREL**
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